

Showcard A

Use with Section A questions 2, 4, 7, 8, 9, 12

- A. Every day or almost every day
- B. At least once a week
- C. Less than once a week but at least once in the last 3 months
- D. I last did this more than 3 months ago
- E. I have never done this
- F. Don't know

Showcard B

Examples of tablet devices

Use with Section A question 10

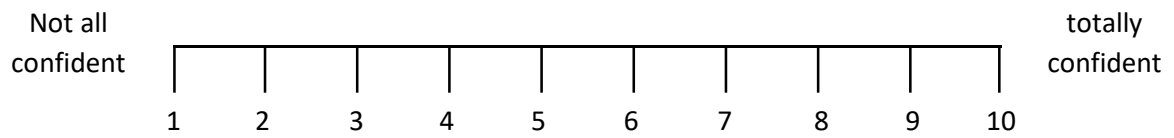


Showcard C

Levels of confidence

Use with Section B1 questions 1 and 2

Please rate your level of confidence on this scale:



Showcard D

Use of digital transport services

Use with Section B1 question 4

- A. Every day or almost every day
- B. At least once a week
- C. At least once a month
- D. At least once in the last 3 months
- E. I last did this more than 3 months ago
- F. I have never done this
- G. Don't know

Showcard D2

Possible reasons for feeling limited in travel

Use with Section B1 question 6

	Not at all limited	Slightly limited	Very limited
1. The cost of the travel			
2. Limited availability of transport services (e.g. bus, trains or shared vehicles)			
3. Limited availability of infrastructure (e.g. bus stops or bike lanes)			
4. Concerns about the safety of the transport services			
5. Difficulty using the available transport due to special needs or disabilities			
6. Difficulty planning travel before a trip because digital skills are required to do so (e.g. to look up information or buy a ticket)			
7. Difficulty during trips because digital skills are needed to use the transport (e.g. to unlock a rented bike or show a digital ticket)			

Showcard E

Attitudes towards technology

Use with Section C1

Please indicate the degree to which you agree/disagree with the following statements:

	a. completely disagree	b. largely disagree	c. slightly disagree	d. slightly agree	e. largely agree	f. completely agree
8. I like to occupy myself in greater detail with technical systems.						
9. I like to try out the functions of new technical systems.						
10. I predominately deal with technical systems because I have to.						
11. When I have a new technical system in front of me, I try it out intensively.						
12. I enjoy spending time becoming acquainted with a new technical system.						
13. It is enough for me that a technical system works; I don't care how or why.						
14. I try to understand how a technical system exactly works.						
15. It is enough for me to know the basic functions of a technical system.						
16. I try to make full use of the capabilities of a technical system.						

Showcard F

Interface 1

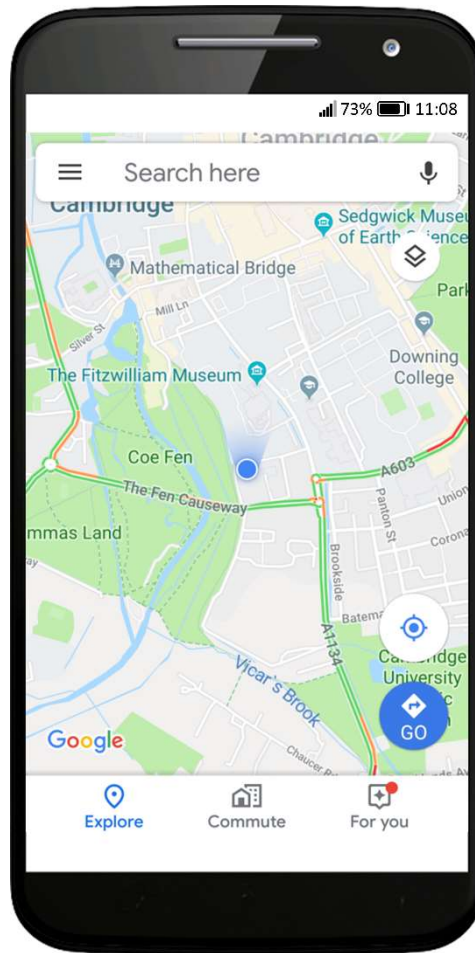
Use with Section D questions 1-3



Showcard G

Interface 2

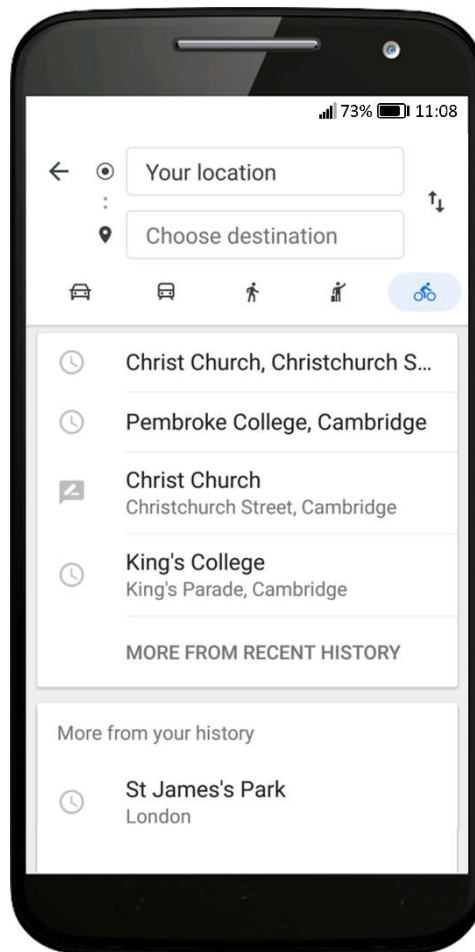
Use with Section D questions 4-5



Showcard H

Interface 3

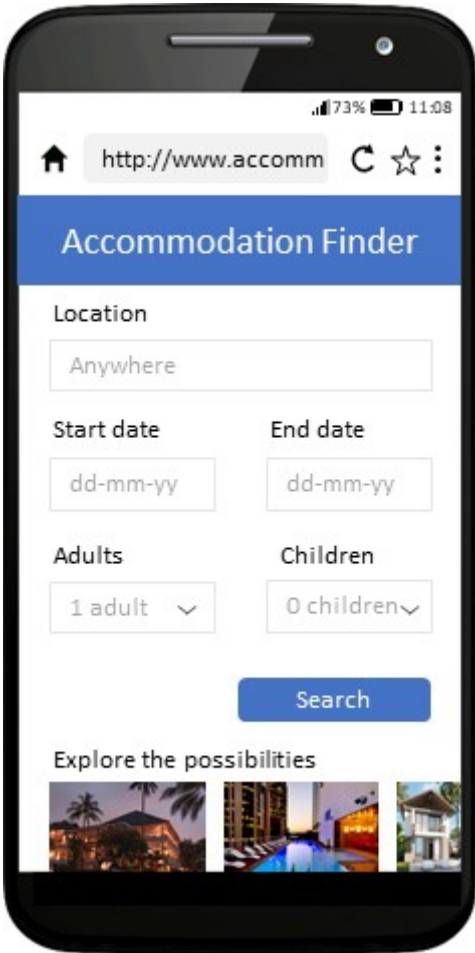
Use with Section D question 5



Showcard I

Interface 4

Use with Section D questions 6-8



Showcard J

Attitudes towards technology

Use with Section C2

Please indicate the degree to which you agree/disagree with the following statements:

	a. completely disagree	b. largely disagree	c. slightly disagree	d. slightly agree	e. largely agree	f. completely agree
1. When I'm not sure what to do next on a technical system, I try out different things until something works.						
2. I need to be shown how to use a technical system many times before I'm confident about using it.						
3. I am uneasy about tapping or clicking on things that I don't recognise in case something goes wrong.						
4. If I tap on the screen or press a button and something happens that wasn't what I expected, I can usually sort it out by myself.						
5. If my current technical system works fine for what I want to do, I have no interest in getting a new one.						

Showcard K

Vision test chart

Use with Section E question 1

See separate sheet

Showcard L

Use with Section E question 2

- A. Very easy
- B. Somewhat easy
- C. Neither easy nor difficult
- D. Somewhat difficult
- E. Very difficult
- F. Impossible
- G. Prefer not to answer

Showcard M

Use with Section E question 3

- A. Not at all limited
- B. Somewhat limited
- C. Very limited
- D. Prefer not to answer

Showcard N

Use with Section F question 3

Translation note: Modify this showcard as appropriate for your country and the social grade/income question you want to ask

- A. Higher managerial, administrative or professional e.g. Established Doctor, Solicitor, Board Director in a large organisation (200+ employees), top level Civil Servant / Public Service employee
- B. Intermediate managerial, administrative or professional e.g. New qualified (under 3 years) Doctor, Solicitor, Board Director in a small organisation, Middle Manager in a large organisation, Principal Officer in the Civil Service / Local Government
- C. Supervisory role; clerical; junior managerial, administrative or professional e.g. Office Worker, Student Doctor, Foreman with 25+ employees, Salesperson
- D. Skilled manual worker e.g. Skilled Bricklayer, Carpenter, Plumber, Painter, Bus / Ambulance driver, HGV driver, AA Patrolman
- E. Semi or unskilled manual worker e.g. Manual workers, all apprentices in skilled trades, Caretaker, Park Keeper, non-HGV driver, Shop Assistant, Pub / Bar worker
- F. Full time education
- G. Housewife / Homemaker
- H. Disabled or full time carer for someone disabled
- I. Retired - State Pension only *
- J. Unemployed for 6+ months **
- K. Prefer not to answer

Showcard O

Use with Section F question 4

Translation note: Modify this showcard as appropriate for your country and the education question you want to ask

- A. 1 - 4 O levels / CSEs / GCSEs (any grades), Entry Level, Foundation Diploma
- B. NVQ Level 1, Foundation GNVQ, Basic Skills
- C. 5+ O levels (passes) / CSEs (grade 1) / GCSEs (grades A*- C), School Certificate, 1 A level / 2 - 3 AS levels / VCEs, Higher Diploma
- D. NVQ Level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First / General Diploma, RSA Diploma
- E. Apprenticeship
- F. 2+ A levels / VCEs, 4+ AS levels, Higher School Certificate, Progression / Advanced Diploma
- G. NVQ Level 3, Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma
- H. Degree (for example BA, BSc), Higher degree (e.g. MA, PhD, PGCE)
- I. NVQ Level 4 - 5, HNC, HND, RSA Higher Diploma, BTEC Higher Level
- J. Professional qualifications (e.g. teaching, nursing, accountancy)
- K. Other vocational / work-related qualifications
- L. Foreign qualifications
- M. No qualifications
- N. Prefer not to answer

Showcard P

Use with Section F question 5

- A. Very good
- B. Good
- C. Fair
- D. Poor
- E. Very poor
- F. Prefer not to answer