

Codebook for “ITALY RAW weighted with new variable names v02 anonymised.sav”

Weighted by variable “Weighting”. All frequency counts are weighted

Notes

Output Created	21-JUL-2022 15:17:19	
Comments		
Input	Data	C:\Users\jag76\Dropbox (Cambridge University)\EDC Inclusive research team shared\Dignity\WP1\survey results\UPC repository\Italy\Italy files for repository\ITALY RAW weighted with new variable names v02 anonymised.sav
	Active Dataset	DataSet5
	Filter	<none>
	Weight	Weight
	Split File	<none>
	N of Rows in Working Data File	1002
Syntax		CODEBOOK all [n] /VARINFO LABEL VALUELABELS MISSING MEASURE /OPTIONS VARORDER=VARLIST SORT=ASCENDING MAXCATS=200 /STATISTICS COUNT PERCENT.
Resources	Processor Time	00:00:00.05
	Elapsed Time	00:00:00.04

Warnings

Value labels, counts, and/or percents not displayed for the following variables or multiple response sets because the number of unique, valid values exceeds the specified maximum or default maximum of 200:

ID,Weight.

ID

		Value
Standard Attributes	Label	<none>
	Measurement	Scale

Weight

		Value
Standard Attributes	Label	<none>
	Measurement	Scale

aq2

		Value	Count	Percent
Standard Attributes	Label	Do you have access to a computer at home, work or any other place?		
	Measurement	Nominal		
Valid Values	1	Yes	591	59.0%
	2	No	402	40.1%
	3	Don't know	9	0.9%

aq3a

		Value	Count	Percent
Standard Attributes	Label	Have you ever used a computer?		
	Measurement	Nominal		
Valid Values	1	Yes	140	13.9%
	2	No	262	26.1%
	3	Don't know	1	0.1%
Missing Values	System		600	59.9%

aq3

		Value	Count	Percent
Standard Attributes	Label	In the last 3 months, how often have you used a computer?		

	Measurement	Nominal		
Valid Values	1	Every day or almost every day	403	40.3%
	2	At least once a week	138	13.8%
	3	Less than once a week but at least once in the last 3 months	44	4.4%
	4	I last did this more than 3 months ago	60	6.0%
	5	I have never done this	83	8.3%
	6	Don't know	3	0.3%
Missing Values	System		271	27.1%

aq5

		Value	Count	Percent
Standard Attributes	Label	Do you have access to the internet in any location?		
	Measurement	Nominal		
Valid Values	1	Yes	757	75.6%
	2	No	238	23.7%
	3	Don't know	7	0.7%

aq6a

		Value	Count	Percent
Standard Attributes	Label	Have you ever used the internet?		
	Measurement	Nominal		
Valid Values	1	Yes	63	6.2%
	2	No	175	17.5%
	3	Don't know	0	0.0%
Missing Values	System		764	76.3%

aq6

		Value	Count	Percent
Standard Attributes	Label	In the last 3 months, how often have you used the internet?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	714	71.3%
	2	At least once a week	68	6.7%
	3	Less than once a week but at least once in the last 3 months	9	0.9%
	4	I last did this more than 3 months ago	8	0.8%
	5	I have never done this	21	2.1%
	6	Don't know	1	0.1%
Missing Values	System		182	18.2%

aq7

		Value	Count	Percent
Standard Attributes	Label	Do you own a smartphone?		
	Measurement	Nominal		
Valid Values	1	Yes	798	79.6%
	2	No	198	19.8%
	3	Don't know	6	0.6%

aq8a

		Value	Count	Percent
Standard Attributes	Label	What kind of smartphone do you own?		
	Measurement	Nominal		
Valid Values	1	iOS (e.g. iPhone)	178	17.7%
	2	Android	602	60.1%

	3	Windows	3	0.3%
	4	Other	1	0.1%
	5	Don't know	15	1.5%
Missing Values	System		204	20.4%

aq8b

		Value	Count	Percent
Standard Attributes	Label	Roughly, how old is your smartphone?		
	Measurement	Nominal		
Valid Values	1	Less than 1 year	128	12.7%
	2	1-2 years	330	33.0%
	3	3-4 years	215	21.5%
	4	More than 4 years	108	10.8%
	5	Don't know	17	1.7%
Missing Values	System		204	20.4%

aq8c

		Value	Count	Percent
Standard Attributes	Label	Is it OK if I measure the screen on your smartphone?		
	Measurement	Nominal		
Valid Values	1	Yes	561	56.0%
	2	Prefer not to answer	145	14.5%
	3	Didn't have their smartphone with them	91	9.1%
Missing Values	System		204	20.4%

aq8copen

		Value	Count	Percent
Standard Attributes	Label	Length of diagonal (in cm)		
	Measurement	Nominal		
Valid Values	4		1	0.1%
	5		5	0.5%

6		9	0.9%
7		10	1.0%
8		7	0.7%
9		4	0.4%
10		15	1.5%
11		7	0.7%
12		48	4.8%
13		55	5.5%
14		77	7.7%
15		135	13.5%
16		110	11.0%
17		57	5.7%
18		13	1.3%
19		3	0.3%
20		3	0.3%
22		0	0.0%
Missing Values	System	441	44.0%

aq9a

		Value	Count	Percent
Standard Attributes	Label	Have you ever used a smartphone?		
	Measurement	Nominal		
Valid Values	1	Yes	13	1.3%
	2	No	185	18.5%
	3	Don't know	0	0.0%
Missing Values	System		804	80.2%

aq9

		Value	Count	Percent
Standard Attributes	Label	In the last 3 months, how often have you used a smartphone?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	771	76.9%
	2	At least once a week	21	2.1%

	3	Less than once a week but at least once in the last 3 months	7	0.7%
	4	I last did this more than 3 months ago	1	0.1%
	5	I have never done this	9	0.9%
	6	Don't know	2	0.2%
Missing Values	System		191	19.1%

aq10

		Value	Count	Percent
Standard Attributes	Label	In the last 3 months, how often have you used a smartphone to access the internet?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	731	72.9%
	2	At least once a week	46	4.6%
	3	Less than once a week but at least once in the last 3 months	9	0.9%
	4	I last did this more than 3 months ago	3	0.3%
	5	I have never done this	10	1.0%
	6	Don't know	2	0.2%
Missing Values	System		201	20.0%

aq11a

		Value	Count	Percent
Standard Attributes	Label	Do you own a mobile phone that is not a smartphone?		
	Measurement	Nominal		
Valid Values	1	Yes	177	17.7%
	2	No	821	82.0%
	3	Don't know	4	0.4%

aq11

		Value	Count	Percent
Standard Attributes	Label	In the last 3 months, how often have you used a mobile phone that is not a smartphone?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	124	12.4%
	2	At least once a week	25	2.5%
	3	Less than once a week but at least once in the last 3 months	8	0.8%
	4	I last did this more than 3 months ago	1	0.1%
	5	I have never done this	19	1.8%
	6	Don't know	0	0.0%
Missing Values	System		825	82.3%

aq12

		Value	Count	Percent
Standard Attributes	Label	Do you have access to a tablet device?		
	Measurement	Nominal		

Valid Values	1	Yes	221	22.1%
	2	No	774	77.3%
	3	Don't know	6	0.6%

aq13_1

		Value	Count	Percent
Standard Attributes	Label	Access to an iPad?		
	Measurement	Nominal		
Valid Values	0	No	141	14.1%
	1	iPad	81	8.0%
Missing Values	System		781	77.9%

aq13_2

		Value	Count	Percent
Standard Attributes	Label	Access to Android tablet?		
	Measurement	Nominal		
Valid Values	0	No	85	8.5%
	1	Android	136	13.6%
Missing Values	System		781	77.9%

aq13_3

		Value	Count	Percent
Standard Attributes	Label	Access to Windows tablet?		
	Measurement	Nominal		
Valid Values	0	No	220	21.9%
	1	Windows	2	0.2%
Missing Values	System		781	77.9%

aq13_4

		Value	Count	Percent
Standard Attributes	Label	Access to an Amazon tablet?		
	Measurement	Nominal		
Valid Values	0	No	221	22.1%
	1	Kindle Fire	0	0.0%
Missing Values	System		781	77.9%

aq13_5

		Value	Count	Percent
Standard Attributes	Label	Access to an eReader?		
	Measurement	Nominal		
Valid Values	0	No	221	22.1%
	1	An eReader (A tablet device on which you can read ebooks but not download apps)	0	0.0%
Missing Values	System		781	77.9%

aq13_6

		Value	Count	Percent
Standard Attributes	Label	Access to Other tablet		
	Measurement	Nominal		
Valid Values	0	No	221	22.1%
	1	Other (Please Specify)	0	0.0%
Missing Values	System		781	77.9%

aq13_7

		Value	Count	Percent
Standard Attributes	Label	Don't know		
	Measurement	Nominal		
Valid Values	0	No	216	21.6%
	1	Don't know	5	0.5%
Missing Values	System		781	77.9%

aq14a

		Value	Count	Percent
Standard Attributes	Label	Have you ever used a tablet device?		
	Measurement	Nominal		
Valid Values	1	Yes	190	19.0%
	2	No	584	58.3%
	3	Don't know	0	0.0%
Missing Values	System		228	22.7%

aq14

		Value	Count	Percent
Standard Attributes	Label	In the last 3 months, how often have you used a tablet device?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	75	7.5%
	2	At least once a week	89	8.8%
	3	Less than once a week but at least once in the last 3 months	48	4.8%
	4	I last did this more than 3 months ago	112	11.2%
	5	I have never done this	84	8.4%
	6	Don't know	4	0.4%
Missing Values	System		590	58.9%

B1_1

		Value	Count	Percent
Standard Attributes	Label	Using a computer, how confident are you that you can successfully plan an unfamiliar, local public transport journey?		
	Measurement	Nominal		
Valid Values	1		214	21.4%
	2		44	4.4%
	3		51	5.0%
	4		44	4.4%
	5		76	7.6%
	6		124	12.4%
	7		157	15.7%
	8		124	12.4%

9		77	7.7%
10		90	9.0%

B1_2

		Value	Count	Percent
Standard Attributes	Label	Using a smartphone, how confident are you that you can successfully plan an unfamiliar, local public transport journey?		
	Measurement	Nominal		
Valid Values	1		215	21.5%
	2		33	3.3%
	3		46	4.5%
	4		49	4.9%
	5		92	9.1%
	6		111	11.1%
	7		147	14.7%
	8		150	15.0%
	9		77	7.7%
	10		82	8.1%

B1_3a

		Value	Count	Percent
Standard Attributes	Label	I do not look up this info because I already know it and do not expect any additional issues		
	Measurement	Nominal		
Valid Values	0	No	817	81.6%
	1	Do not look up this info because already have it and do not expect additional issues	185	18.4%

B1_3b

		Value	Count	Percent
Standard Attributes	Label	I do not look up this info because I do not know where to find it		
	Measurement	Nominal		
Valid Values	0	No	907	90.5%
	1	Do not look up this info because do not know where to find it	95	9.5%

B1_3c

		Value	Count	Percent
Standard Attributes	Label	Do you use: Word-of-mouth		
	Measurement	Nominal		
Valid Values	0	No	799	79.7%
	1	Word-of-mouth	203	20.3%

B1_3d

		Value	Count	Percent
Standard Attributes	Label	Do you use: My own paper copies of info		
	Measurement	Nominal		
Valid Values	0	No	926	92.4%
	1	Own paper copies	76	7.6%

B1_3e

		Value	Count	Percent
Standard Attributes	Label	Do you use: Information at a public transport stop or station		

	Measurement	Nominal		
Valid Values	0	No	897	89.5%
	1	Info at a public transport stop or station	105	10.5%

B1_3f

		Value	Count	Percent
Standard Attributes	Label	Do you use: Website or app of transport operator or service		
	Measurement	Nominal		
Valid Values	0	No	771	76.9%
	1	Website or app of transport operator/service	231	23.1%

B1_3g

		Value	Count	Percent
Standard Attributes	Label	Do you use: Social networks of transport operator or service		
	Measurement	Nominal		
Valid Values	0	No	970	96.8%
	1	Social networks of transport operator/service	32	3.2%

B1_3h

		Value	Count	Percent
Standard Attributes	Label	Do you use: Other users' social networks		
	Measurement	Nominal		
Valid Values	0	No	984	98.2%
	1	Other users' social networks	18	1.8%

B1_3i

		Value	Count	Percent
Standard Attributes	Label	Do you use: Search engine		
	Measurement	Nominal		
Valid Values	0	No	657	65.6%
	1	Search engine	345	34.4%

B1_3j

		Value	Count	Percent
Standard Attributes	Label	Do you use: Navigation apps		
	Measurement	Nominal		
Valid Values	0	No	759	75.8%
	1	Navigation apps	243	24.2%

B1_3k

		Value	Count	Percent
Standard Attributes	Label	Do you use: Other websites or apps		
	Measurement	Nominal		
Valid Values	0	No	970	96.8%
	1	Other websites or apps	32	3.2%

B1_3l

		Value	Count	Percent
Standard Attributes	Label	Do you use: Radio/TV		
	Measurement	Nominal		
Valid Values	0	No	994	99.2%
	1	Radio/TV	8	0.8%

B1_3m

		Value	Count	Percent
Standard Attributes	Label	Do you use: Other		
	Measurement	Nominal		
Valid Values	0	No	968	96.6%
	1	Other	34	3.4%

B1_4a

		Value	Count	Percent
Standard Attributes	Label	How often do you use digital car sharing services?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	5	0.5%
	2	At least once a week	8	0.8%
	3	At least once a month	9	0.9%
	4	At least once in the last 3 months	11	1.1%
	5	More than 3 months ago	30	3.0%
	6	Never	925	92.3%
	7	Don't know	15	1.5%

B1_4b

		Value	Count	Percent
Standard Attributes	Label	How often do you use digital carpooling services?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	4	0.4%
	2	At least once a week	3	0.3%
	3	At least once a month	8	0.8%
	4	At least once in the last 3 months	2	0.2%
	5	More than 3 months ago	16	1.6%
	6	Never	955	95.3%
	7	Don't know	13	1.3%

B1_4c

		Value	Count	Percent
Standard Attributes	Label	How often do you use digital taxi services?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	1	0.1%
	2	At least once a week	5	0.5%
	3	At least once a month	9	0.9%
	4	At least once in the last 3 months	6	0.6%
	5	More than 3 months ago	34	3.4%
	6	Never	934	93.2%
	7	Don't know	13	1.3%

B1_4d

		Value	Count	Percent
Standard Attributes	Label	How often do you use digital on-street bike hire?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	1	0.1%
	2	At least once a week	5	0.5%
	3	At least once a month	4	0.4%
	4	At least once in the last 3 months	7	0.7%
	5	More than 3 months ago	22	2.2%
	6	Never	951	94.9%
	7	Don't know	12	1.1%

B1_4e

		Value	Count	Percent
Standard Attributes	Label	How often do you use digital on-street scooter or motorbike hire?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	2	0.2%
	2	At least once a week	4	0.4%
	3	At least once a month	3	0.3%
	4	At least once in the last 3 months	4	0.4%
	5	More than 3 months ago	10	1.0%
	6	Never	968	96.6%
	7	Don't know	12	1.1%

B1_4f

		Value	Count	Percent
Standard Attributes	Label	How often do you use a mobile phone to pay at a parking meter?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	3	0.3%
	2	At least once a week	9	0.9%
	3	At least once a month	22	2.2%
	4	At least once in the last 3 months	15	1.5%
	5	More than 3 months ago	27	2.7%
	6	Never	915	91.3%
	7	Don't know	12	1.1%

B1_5

		Value	Count	Percent
Standard Attributes	Label	Have you used any other digital transport services in the last 3 months?		
	Measurement	Nominal		
Valid Values	1	Yes	11	1.1%
	2	No	991	98.9%

B1_5a

		Value	Count	Percent
Standard Attributes	Label	How often do you use the 1st other digital service?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	0	0.0%
	2	At least once a week	3	0.3%
	3	At least once a month	2	0.2%
	4	At least once in the last 3 months	4	0.4%
Missing Values	System		991	98.9%

B1_5b

		Value	Count	Percent
Standard Attributes	Label	How often do you use the 2nd other digital service?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	0	0.0%

	2	At least once a week	0	0.0%
	3	At least once a month	0	0.0%
	4	At least once in the last 3 months	0	0.0%
Missing Values	System		1002	100.0%

B1_5c

		Value	Count	Percent
Standard Attributes	Label	How often do you use the 3rd other digital service?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	0	0.0%
	2	At least once a week	0	0.0%
	3	At least once a month	0	0.0%
	4	At least once in the last 3 months	0	0.0%
Missing Values	System		1002	100.0%

B1_5d

		Value	Count	Percent
Standard Attributes	Label	How often do you use the 4th other digital service?		
	Measurement	Nominal		
Valid Values	1	Every day or almost every day	0	0.0%
	2	At least once a week	0	0.0%
	3	At least once a month	0	0.0%

	4	At least once in the last 3 months	0	0.0%
Missing Values	System		1002	100.0%

B1_6a

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: The cost of travel?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	602	60.1%
	2	Slightly limited	254	25.3%
	3	Very limited	105	10.5%
	4	Prefer not to answer	42	4.2%

B1_6b

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: Limited availability of transport services?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	491	49.0%
	2	Slightly limited	294	29.4%
	3	Very limited	165	16.4%
	4	Prefer not to answer	52	5.2%

B1_6c

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: Limited availability of infrastructure?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	499	49.8%
	2	Slightly limited	283	28.2%
	3	Very limited	173	17.2%
	4	Prefer not to answer	47	4.7%

B1_6d

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: Concerns about safety of transport services?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	523	52.2%
	2	Slightly limited	229	22.9%
	3	Very limited	198	19.8%
	4	Prefer not to answer	51	5.1%

B1_6e

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: Difficulty due to special needs or disabilities?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	688	68.7%
	2	Slightly limited	152	15.2%
	3	Very limited	111	11.1%
	4	Prefer not to answer	50	5.0%

B1_6f

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: Difficulty planning travel because digital skills are needed?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	604	60.3%
	2	Slightly limited	210	21.0%
	3	Very limited	140	14.0%
	4	Prefer not to answer	47	4.7%

B1_6g

		Value	Count	Percent
Standard Attributes	Label	How limited are you by: Difficulty during trips because digital skills are needed?		
	Measurement	Nominal		
Valid Values	1	Not at all limited	597	59.6%
	2	Slightly limited	192	19.1%
	3	Very limited	154	15.3%
	4	Prefer not to answer	59	5.9%

B1_6h

		Value	Count	Percent
Standard Attributes	Label	Do you feel limited because of any other reasons?		
	Measurement	Nominal		
Valid Values	0	No	240	24.0%
	1	Yes	762	76.0%

bq1_1

		Value	Count	Percent
Standard Attributes	Label	Sending and/or receiving emails		
	Measurement	Nominal		
Valid Values	0	No	184	18.4%
	1	Sending and/or receiving emails	636	63.5%
Missing Values	System		182	18.1%

bq1_2

		Value	Count	Percent
Standard Attributes	Label	Making video or voice calls over the internet (e.g. Skype, FaceTime)		
	Measurement	Nominal		
Valid Values	0	No	472	47.1%
	1	Making video or voice calls over the internet (e.g. Skype, FaceTime)	348	34.8%
Missing Values	System		182	18.1%

bq1_3

		Value	Count	Percent
Standard Attributes	Label	Facebook		
	Measurement	Nominal		
Valid Values	0	No	240	24.0%
	1	Facebook	580	57.9%
Missing Values	System		182	18.1%

bq1_4

		Value	Count	Percent
Standard Attributes	Label	Twitter		
	Measurement	Nominal		
Valid Values	0	No	731	72.9%
	1	Twitter	90	9.0%
Missing Values	System		182	18.1%

bq1_5

		Value	Count	Percent
Standard Attributes	Label	Instagram		
	Measurement	Nominal		
Valid Values	0	No	443	44.2%
	1	Instagram	377	37.6%
Missing Values	System		182	18.1%

bq1_6

		Value	Count	Percent
Standard Attributes	Label	Other social networking		
	Measurement	Nominal		
Valid Values	0	No	705	70.3%
	1	Other social networking	115	11.5%
Missing Values	System		182	18.1%

bq1_7

		Value	Count	Percent
Standard Attributes	Label	Reading online news sites, newspapers or news magazines		
	Measurement	Nominal		
Valid Values	0	No	400	39.9%
	1	Reading online news sites, newspapers or news magazines	421	42.0%
Missing Values	System		182	18.1%

bq1_8

		Value	Count	Percent
Standard Attributes	Label	Searching for information on the internet		
	Measurement	Nominal		
Valid Values	0	No	215	21.4%
	1	Searching for information on the internet	606	60.5%
Missing Values	System		182	18.1%

bq1_9

		Value	Count	Percent
Standard Attributes	Label	Finding information about goods or services on the internet		
	Measurement	Nominal		
Valid Values	0	No	380	38.0%
	1	Finding information about goods or services on the internet	440	43.9%
Missing Values	System		182	18.1%

bq1_10

		Value	Count	Percent
Standard Attributes	Label	Buying or ordering goods or services on the internet (This could be via an internet browser or on an app)		
	Measurement	Nominal		
Valid Values	0	No	515	51.4%
	1	Buying or ordering goods or services on the internet (This could be via an internet browser or on an app)	305	30.5%
Missing Values	System		182	18.1%

bq1_11

		Value	Count	Percent
Standard Attributes	Label	Internet banking		
	Measurement	Nominal		
Valid Values	0	No	488	48.7%
	1	Internet banking	332	33.2%
Missing Values	System		182	18.1%

bq1_12

		Value	Count	Percent
Standard Attributes	Label	Booking travel on the internet, e.g. tickets or accommodation		
	Measurement	Nominal		
Valid Values	0	No	652	65.0%
	1	Booking travel on the internet, e.g. tickets or accommodation	169	16.8%
Missing Values	System		182	18.1%

bq1_13

		Value	Count	Percent
Standard Attributes	Label	Using a mapping application, e.g. Google maps, Citymapper		
	Measurement	Nominal		
Valid Values	0	No	455	45.4%
	1	Using a mapping application, e.g. Google maps, Citymapper	365	36.4%
Missing Values	System		182	18.1%

bq1_14

		Value	Count	Percent
Standard Attributes	Label	Using other internet services related to travel		
	Measurement	Nominal		
Valid Values	0	No	714	71.3%
	1	Using other internet services related to travel	106	10.6%
Missing Values	System		182	18.1%

bq1_15

		Value	Count	Percent
Standard Attributes	Label	None		
	Measurement	Nominal		
Valid Values	0	No	782	78.0%
	1	None	39	3.9%
Missing Values	System		182	18.1%

bq1_16

		Value	Count	Percent
Standard Attributes	Label	Don't know		
	Measurement	Nominal		
Valid Values	0	No	810	80.9%
	1	Don't know	10	1.0%
Missing Values	System		182	18.1%

bq2_1

		Value	Count	Percent
Standard Attributes	Label	Copying or moving a file or folder on a computer or mobile device		
	Measurement	Nominal		
Valid Values	0	No	505	50.4%
	1	Copying or moving a file or folder on a computer or mobile device	315	31.5%
Missing Values	System		182	18.1%

bq2_2

		Value	Count	Percent
Standard Attributes	Label	Transferring files between computers and other devices such as a camera or smartphone		

	Measurement	Nominal		
Valid Values	0	No	545	54.4%
	1	Transferring files between computers and other devices such as a camera or smartphone	275	27.5%
Missing Values	System		182	18.1%

bq2_3

		Value	Count	Percent
Standard Attributes	Label	Installing software or applications on a computer		
	Measurement	Nominal		
Valid Values	0	No	597	59.6%
	1	Installing software or applications on a computer	223	22.3%
Missing Values	System		182	18.1%

bq2_4

		Value	Count	Percent
Standard Attributes	Label	Installing an app on a tablet or smartphone		
	Measurement	Nominal		
Valid Values	0	No	404	40.3%
	1	Installing an app on a tablet or smartphone	416	41.5%
Missing Values	System		182	18.1%

bq2_5

		Value	Count	Percent
Standard Attributes	Label	Changing the settings of any software, including apps (e.g. changing the standard font size, or changing your home location on a mapping app)		
	Measurement	Nominal		
Valid Values	0	No	648	64.6%
	1	Changing the settings of any software, including apps (e.g. changing the standard font size, or changing your home locat	173	17.2%
Missing Values	System		182	18.1%

bq2_6

		Value	Count	Percent
Standard Attributes	Label	Using word-processing software (e.g. Microsoft Word)		
	Measurement	Nominal		
Valid Values	0	No	589	58.8%
	1	Using word-processing software (e.g. Microsoft Word)	231	23.1%
Missing Values	System		182	18.1%

bq2_7

		Value	Count	Percent
Standard Attributes	Label	Using software to edit photos, videos or audio files		
	Measurement	Nominal		
Valid Values	0	No	636	63.4%
	1	Using software to edit photos, videos or audio files	185	18.4%
Missing Values	System		182	18.1%

bq2_8

		Value	Count	Percent
Standard Attributes	Label	Writing computer code using a programming language		
	Measurement	Nominal		
Valid Values	0	No	789	78.7%
	1	Writing computer code using a programming language	31	3.1%
Missing Values	System		182	18.1%

bq2_9

		Value	Count	Percent
Standard Attributes	Label	None		
	Measurement	Nominal		
Valid Values	0	No	565	56.4%
	1	None	256	25.5%
Missing Values	System		182	18.1%

bq2_10

		Value	Count	Percent
Standard Attributes	Label	Don't know		
	Measurement	Nominal		

Valid Values	0	No	801	79.9%
	1	Don't know	19	1.9%
Missing Values	System		182	18.1%

cq8

		Value	Count	Percent
Standard Attributes	Label	I like to occupy myself in greater detail with technical systems		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	235	23.4%
	2	b) Largely Disagree	137	13.6%
	3	c) Slightly Disagree	141	14.0%
	4	d) Slightly Agree	206	20.6%
	5	e) Largely Agree	202	20.2%
	6	f) Completely Agree	81	8.1%

cq9

		Value	Count	Percent
Standard Attributes	Label	I like to try out the functions of new technical systems.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	246	24.5%
	2	b) Largely Disagree	122	12.2%
	3	c) Slightly Disagree	147	14.6%
	4	d) Slightly Agree	215	21.4%
	5	e) Largely Agree	184	18.4%
	6	f) Completely Agree	88	8.8%

cq10

		Value	Count	Percent
Standard Attributes	Label	I predominately deal with technical systems because I have to.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	290	28.9%
	2	b) Largely Disagree	128	12.7%
	3	c) Slightly Disagree	156	15.6%
	4	d) Slightly Agree	227	22.6%
	5	e) Largely Agree	154	15.3%
	6	f) Completely Agree	48	4.8%

cq11

		Value	Count	Percent
Standard Attributes	Label	When I have a new technical system in front of me, I try it out intensively.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	254	25.4%
	2	b) Largely Disagree	142	14.2%
	3	c) Slightly Disagree	151	15.1%
	4	d) Slightly Agree	216	21.6%
	5	e) Largely Agree	161	16.1%
	6	f) Completely Agree	78	7.7%

cq12

		Value	Count	Percent
Standard Attributes	Label	I enjoy spending time becoming acquainted with a new technical system.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	297	29.6%
	2	b) Largely Disagree	152	15.1%
	3	c) Slightly Disagree	167	16.6%
	4	d) Slightly Agree	186	18.6%
	5	e) Largely Agree	154	15.4%
	6	f) Completely Agree	47	4.7%

cq13

		Value	Count	Percent
Standard Attributes	Label	It is enough for me that a technical system works; I don't care how or why.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	137	13.6%
	2	b) Largely Disagree	100	10.0%
	3	c) Slightly Disagree	175	17.5%
	4	d) Slightly Agree	199	19.8%
	5	e) Largely Agree	202	20.2%
	6	f) Completely Agree	189	18.8%

cq14

		Value	Count	Percent
Standard Attributes	Label	I try to understand how a technical system exactly works.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	218	21.7%
	2	b) Largely Disagree	119	11.9%
	3	c) Slightly Disagree	144	14.3%
	4	d) Slightly Agree	253	25.2%
	5	e) Largely Agree	189	18.9%
	6	f) Completely Agree	80	8.0%

cq15

		Value	Count	Percent
Standard Attributes	Label	It is enough for me to know the basic functions of a technical system.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	134	13.4%
	2	b) Largely Disagree	103	10.3%
	3	c) Slightly Disagree	166	16.5%
	4	d) Slightly Agree	199	19.8%
	5	e) Largely Agree	214	21.4%
	6	f) Completely Agree	186	18.6%

cq16

		Value	Count	Percent
Standard Attributes	Label	I try to make full use of the capabilities of a technical system.		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	204	20.3%
	2	b) Largely Disagree	113	11.3%
	3	c) Slightly Disagree	167	16.7%
	4	d) Slightly Agree	230	22.9%
	5	e) Largely Agree	197	19.7%
	6	f) Completely Agree	92	9.2%

dq4

		Value	Count	Percent
Standard Attributes	Label	What would you do to search for a particular event in the calendar?		
	Measurement	Nominal		
Valid Values	1	Tapped on [Search Icon]	550	54.8%
	2	Tapped on [Setting Icon]	49	4.9%
	3	Scrolled	105	10.5%
	4	Something else	48	4.8%
	5	Said "I don't know"	224	22.4%
	6	Prefer not to answer	26	2.6%

dq5

		Value	Count	Percent
Standard Attributes	Label	What would you do to change the settings, such as the colours used in the calendar?		
	Measurement	Nominal		
Valid Values	1	Tapped on [Settings Icon]	624	62.3%
	2	Something else	98	9.8%
	3	Said "I don't know"	260	26.0%
	4	Prefer not to answer	20	2.0%

dq6

		Value	Count	Percent
Standard Attributes	Label	What would you do to create a new event in the calendar on the 6th July?		
	Measurement	Nominal		
Valid Values	1	Tapped on [Add Icon]	556	55.5%
	2	Tapped (or press and hold) on 6th July	136	13.6%
	3	Something else	45	4.5%
	4	Said "I don't know"	248	24.8%
	5	Prefer not to answer	17	1.7%

dq8

		Value	Count	Percent
Standard Attributes	Label	What would you do to see a menu with more options?		
	Measurement	Nominal		

Valid Values	1	Tapped on [Menu Icon]	576	57.4%
	2	Tapped on one of the three icons in the bottom row [Explore / Commute / For You Icons]	103	10.3%
	3	Tapped on layers icon	26	2.6%
	4	Something else	31	3.1%
	5	Said "I don't know"	239	23.9%
	6	Prefer not to answer	27	2.7%

dq9

		Value	Count	Percent
Standard Attributes	Label	What would you do to get back to the previous screen?		
	Measurement	Nominal		
Valid Values	1	Tapped back arrow	637	63.6%
	2	Touched the screen and then moved their finger back and forth on the screen	82	8.2%
	3	Something else	56	5.5%
	4	Said "I don't know"	203	20.3%
	5	Prefer not to answer	24	2.4%

dq10

		Value	Count	Percent
Standard Attributes	Label	What would you do to change the number of adults?		

	Measurement	Nominal		
Valid Values	1	Tapped box with "1 adult"	549	54.8%
	2	Tapped on Search	119	11.9%
	3	Something else	54	5.4%
	4	Said "I don't know"	264	26.3%
	5	Prefer not to answer	16	1.6%

dq11

		Value	Count	Percent
Standard Attributes	Label	What would you do to make this keyboard appear?		
	Measurement	Nominal		
Valid Values	1	Tapped in white rectangle labelled "Anywhere"	447	44.6%
	2	Tapped on a different data entry field	140	14.0%
	3	Something else	81	8.1%
	4	Said "I don't know"	315	31.5%
	5	Prefer not to answer	18	1.8%

dq13

		Value	Count	Percent
Standard Attributes	Label	What would you do to set this webpage to be one of your bookmarks or favourites so that you can go to it easily later on?		
	Measurement	Nominal		

Valid Values	1	Tapped on star icon	614	61.3%
	2	Tapped on 3 dots icon	46	4.5%
	3	Something else	36	3.6%
	4	Said "I don't know"	287	28.7%
	5	Prefer not to answer	19	1.9%

cq1

		Value	Count	Percent
Standard Attributes	Label	When I'm not sure what to do next on a technical system, I try out different things until something works		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	188	18.7%
	2	b) Largely Disagree	99	9.9%
	3	c) Slightly Disagree	159	15.9%
	4	d) Slightly Agree	261	26.1%
	5	e) Largely Agree	180	18.0%
	6	f) Completely Agree	115	11.4%

cq2

		Value	Count	Percent
Standard Attributes	Label	I need to be shown how to use a technical system many times before I'm confident about using it		
	Measurement	Nominal		

Valid Values	1	a) Completely Disagree	141	14.1%
	2	b) Largely Disagree	150	14.9%
	3	c) Slightly Disagree	191	19.1%
	4	d) Slightly Agree	220	21.9%
	5	e) Largely Agree	178	17.8%
	6	f) Completely Agree	122	12.1%

cq3

		Value	Count	Percent
Standard Attributes	Label	I am uneasy about tapping or clicking on things that I don't recognise in case something breaks		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	145	14.4%
	2	b) Largely Disagree	144	14.4%
	3	c) Slightly Disagree	167	16.7%
	4	d) Slightly Agree	214	21.4%
	5	e) Largely Agree	189	18.9%
	6	f) Completely Agree	142	14.2%

cq4

		Value	Count	Percent
Standard Attributes	Label	If I tap on the screen or press a button and something happens that wasn't what I expected, I can usually sort it out by myself		
	Measurement	Nominal		

Valid Values	1	a) Completely Disagree	180	18.0%
	2	b) Largely Disagree	94	9.4%
	3	c) Slightly Disagree	142	14.2%
	4	d) Slightly Agree	236	23.6%
	5	e) Largely Agree	238	23.8%
	6	f) Completely Agree	110	11.0%

cq5

		Value	Count	Percent
Standard Attributes	Label	If my current technical system works fine for what I want to do, I have no interest in getting a new one		
	Measurement	Nominal		
Valid Values	1	a) Completely Disagree	79	7.9%
	2	b) Largely Disagree	73	7.3%
	3	c) Slightly Disagree	145	14.5%
	4	d) Slightly Agree	226	22.6%
	5	e) Largely Agree	272	27.2%
	6	f) Completely Agree	206	20.6%

eq1

		Value	Count	Percent
Standard Attributes	Label	The smallest row read correctly (with 0 or 1 errors):		
	Measurement	Nominal		
Valid Values	1	Line 1	122	12.2%
	2	Line 2	41	4.1%
	3	Line 3	42	4.2%

4	Line 4	53	5.3%
5	Line 5	77	7.7%
6	Line 6	84	8.3%
7	Line 7	71	7.1%
8	Line 8	105	10.5%
9	Line 9	115	11.4%
10	Line 10	102	10.2%
11	Line 11	70	7.0%
12	Line 12	44	4.3%
13	Prefer not to answer	76	7.6%

eq3

		Value	Count	Percent
Standard Attributes	Label	How easy or difficult would you find it to pick up a small object such as a safety pin?		
	Measurement	Nominal		
Valid Values	1	a) Very easy	329	32.8%
	2	b) Somewhat easy	292	29.2%
	3	c) Neither easy nor difficult	195	19.5%
	4	d) Somewhat difficult	101	10.1%
	5	e) Very difficult	46	4.6%
	6	f) Impossible	34	3.4%
	7	g) Prefer not to answer	4	0.4%

eq5a

		Value	Count	Percent
Standard Attributes	Label	To what extent, if at all, are you limited in your daily activities due to eyesight		
	Measurement	Nominal		
Valid Values	1	a) Not at all limited	706	70.4%

	2	b) Somewhat limited	244	24.3%
	3	c) Very limited	44	4.4%
	4	d) Prefer not to answer	9	0.9%

eq5b

		Value	Count	Percent
Standard Attributes	Label	To what extent, if at all, are you limited in your daily activities due to hearing		
	Measurement	Nominal		
Valid Values	1	a) Not at all limited	841	83.9%
	2	b) Somewhat limited	124	12.4%
	3	c) Very limited	33	3.3%
	4	d) Prefer not to answer	4	0.4%

eq5c

		Value	Count	Percent
Standard Attributes	Label	To what extent, if at all, are you limited in your daily activities due to hands		
	Measurement	Nominal		
Valid Values	1	a) Not at all limited	868	86.7%
	2	b) Somewhat limited	95	9.5%
	3	c) Very limited	33	3.3%
	4	d) Prefer not to answer	6	0.6%

eq5d

		Value	Count	Percent
Standard Attributes	Label	To what extent, if at all, are you limited in your daily activities due to mobility		
	Measurement	Nominal		
Valid Values	1	a) Not at all limited	844	84.2%
	2	b) Somewhat limited	108	10.8%
	3	c) Very limited	41	4.1%
	4	d) Prefer not to answer	9	0.9%

eq5e

		Value	Count	Percent
Standard Attributes	Label	To what extent, if at all, are you limited in your daily activities due to reach		
	Measurement	Nominal		
Valid Values	1	a) Not at all limited	827	82.6%
	2	b) Somewhat limited	125	12.5%
	3	c) Very limited	39	3.9%
	4	d) Prefer not to answer	11	1.1%

eq5af

		Value	Count	Percent
Standard Attributes	Label	To what extent, if at all, are you limited in your daily activities due to memory or concentration		
	Measurement	Nominal		
Valid Values	1	a) Not at all limited	847	84.5%

2	b) Somewhat limited	107	10.7%
3	c) Very limited	33	3.3%
4	d) Prefer not to answer	16	1.6%

age

	Value	Count	Percent
Standard Attributes	Please give your age (in years)?		
	Measurement	Nominal	
Valid Values	16	13	1.3%
	17	7	0.7%
	18	12	1.2%
	19	14	1.4%
	20	14	1.4%
	21	7	0.7%
	22	14	1.4%
	23	8	0.8%
	24	12	1.2%
	25	5	0.5%
	26	8	0.8%
	27	10	1.0%
	28	17	1.7%
	29	8	0.8%
	30	30	3.0%
	31	2	0.2%
	32	17	1.7%
	33	17	1.7%
	34	14	1.4%
	35	12	1.2%
	36	11	1.1%
	37	12	1.2%
	38	24	2.4%
	39	5	0.5%
	40	17	1.7%
	41	14	1.4%
	42	18	1.7%
	43	18	1.8%
	44	27	2.7%
	45	14	1.4%
	46	19	1.9%
	47	17	1.7%
	48	13	1.3%

49		11	1.1%
50		33	3.3%
51		19	1.8%
52		20	2.0%
53		20	2.0%
54		23	2.3%
55		27	2.7%
56		11	1.1%
57		17	1.7%
58		14	1.4%
59		23	2.3%
60		24	2.3%
61		12	1.2%
62		9	0.9%
63		16	1.6%
64		9	0.9%
65		13	1.3%
66		18	1.8%
67		14	1.4%
68		22	2.2%
69		20	2.0%
70		27	2.7%
71		15	1.5%
72		14	1.4%
73		15	1.5%
74		10	1.0%
75		13	1.3%
76		17	1.7%
77		13	1.3%
78		10	1.0%
79		8	0.8%
80		11	1.1%
81		5	0.5%
82		3	0.3%
83		5	0.5%
84		0	0.0%
85		6	0.6%
86		7	0.7%
90		2	0.2%

gender

		Value	Count	Percent
Standard Attributes	Label	What best describes your gender?		
	Measurement	Nominal		
Valid Values	1	Female	519	51.8%
	2	Male	483	48.2%
	3	Prefer to self-describe	0	0.0%
	4	Prefer to not to answer	0	0.0%

genderother

		Value	Count	Percent
Standard Attributes	Label	Please specify 'other'		
	Measurement	Nominal		
Valid Values			1002	100.0%

socialgrade

		Value	Count	Percent
Standard Attributes	Label	Social grade: Please modify this and add the options for the question used in your country		
	Measurement	Nominal		
Valid Values	1	Upper	28	2.7%
	2	Middle-upper	124	12.4%
	3	Middle	666	66.4%
	4	Middle-lower	150	15.0%
	5	Lower	34	3.4%

education_italy

		Value	Count	Percent
Standard Attributes	Label	Education: Please modify this and add the options for the question used in your country		
	Measurement	Nominal		
Valid Values	1	A. Postgraduate specialization	6	0.6%
	2	B. Degree	126	12.6%
	3	C. University degree	19	1.9%
	4	D. Senior high school	475	47.4%
	5	E. Junior high school	262	26.2%
	6	F. Elementary school	106	10.6%
	7	G. No schooling	7	0.7%

health

		Value	Count	Percent
Standard Attributes	Label	How is your health in general?		
	Measurement	Nominal		
Valid Values	1	A. Very good	258	25.8%
	2	B. Good	494	49.3%
	3	C. Fair	188	18.8%
	4	D. Poor	47	4.7%
	5	E. Very poor	5	0.5%
	6	F. Prefer not to answer	11	1.1%

urbanrural

		Value	Count	Percent
Standard Attributes	Label	What type of area do you live in?		
	Measurement	Nominal		
Valid Values	1	Urban	989	98.7%
	2	Rural	13	1.3%
	3	Prefer not to answer	0	0.0%

citizen

		Value	Count	Percent
Standard Attributes	Label	Do you have Italian citizenship?		
	Measurement	Nominal		
Valid Values	1	Yes	936	93.4%
	2	No	61	6.1%
	3	Prefer not to answer	5	0.5%

citizenatbirth

		Value	Count	Percent
Standard Attributes	Label	Did you acquire Italian citizenship at birth?		
	Measurement	Nominal		
Valid Values	1	Yes	917	91.5%
	2	No	15	1.5%
	3	Prefer not to answer	4	0.4%
Missing Values	System		66	6.6%