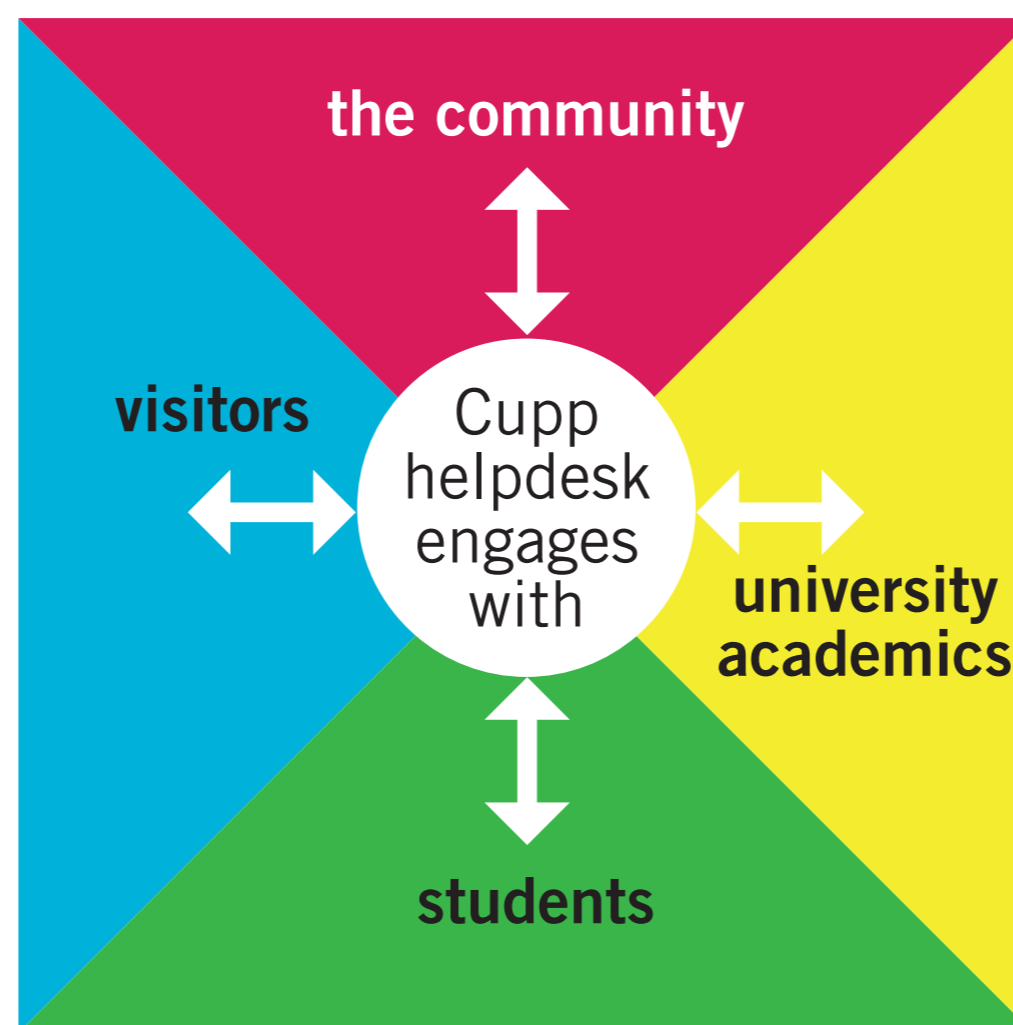


The Cupp Helpdesk

There to assist with university-community partnership engagement
reducing inequalities ~ sharing knowledge ~ building communities of practice

Who's asking the question?

- community
- university / academic
- students
- visitors



Where can I get some help with doing service evaluation?

I need some service-user input on my module.

I need to find a supervisor for my dissertation on health needs of homeless people.

My university is interested in learning about your experiences of outreach work.

Who can I talk to about getting experience through working in the community?

How can the university assist my community organisation?

Two examples of Cupp helpdesk work

- 1** The Director of Amaze, a local parenting charity, contacts the Helpdesk. The enquiry is filtered to an appropriate academic. After doing a joint service evaluation, a long-term partnership ensues. Together, Amaze and the university gain national funding to design and evaluate a training course for parents of children with special needs. Amaze commits to working with the university and other partners, embedding ideas from resilience research into practice. Materials (including a book and a film) are co-produced. Funded through further successful joint bids and contributions in kind from the university and its partners, Amaze then leads a community of practice, helping parents and practitioners improve their work with disadvantaged children.
- 2** A Local Authority Housing Policy Officer contacts the helpdesk regarding a consultation exercise involving Black and Ethnic Communities, and the helpdesk manager helps her identify ways in which Cupp can help. Through contact with the Senior Researchers' Group and helpdesk facilitation a consultation meeting is set up, attracting participants from relevant organisations and communities, as well as academic staff and students. Participants of BME-focused activities at the university are currently in a knowledge exchange project on BME needs.

What is the evidence-base on neighbourhood renewal?
Who can I ask?

Is there an academic who's interested in fostering and adoption?

How does the helpdesk actually work?

I want to work in research partnerships with LGBT groups.

For further information

Poster presented by:
Cupp Academic Director, Professor Angie Hart
a.hart@brighton.ac.uk
University of Brighton, Room 246 Mayfield House, Falmer, Brighton BN1 9PX
To contact Cupp, email: cupp@brighton.ac.uk
www.cupp.org.uk
Recently published book about Cupp's work:
Community-university partnerships in practice
A. Hart, E. Maddison, D. Wolff (eds)
Leicester: Niace 2007

What is Cupp?

- University of Brighton's Community-University Partnership Programme
- Cupp's activities address social disadvantage
- Cupp focuses on socially engaged research and teaching
- Mutual benefit to the university and the community is our guiding principle



University of Brighton