

Chapter 2

Problem and Scope of Work

Regarding the water supply situation in Samaesarn subdistrict, there are some interesting problems and questions that could be raised as study problems of the project. The first and maybe the most important is how does a private company with good technical means meet the needs of the population?

To deal with this problem there are some interesting and useful points that have to be identified, like:

- Which are the needs of the population regarding water supply?
- Are these needs covered?
- Even if all the needs are covered, are people satisfied?
- Identify different responsibilities corresponding to different partners involved at different levels of planning and management of the water supply system in Samaesarn subdistrict (East Water, Universal Utilities Co. Ltd. and Provincial Waterworks Authority).
- Are they succeeding in meeting their responsibilities?
- Which are the goals and plans of Universal Utilities Co. Ltd.?
- Which are the possible actions to alleviate problems?

Some of the existing problems and the needs of the population regarding water supply have been observed during the fieldwork, and collected in the interviews made in Samaesarn subdistrict. Also different visits to Universal Utilities Co. Ltd. offices in Bangkok and in Amphoe Sattahip, and to Provincial Waterworks Authority (PWA) office in Bangkok have been made to collect information about the background and targets of these companies.

Based on all this information, the project deals with the above mentioned questions by analysing available facts and trying to get some useful answers to understand the actual situation regarding water supply. This project could be also an interesting reading for the responsible people in Universal Utilities Co. Ltd., in order to identify some problems that maybe have not been taken into account yet.